## IN THE UNITED STATES

### PATENT AND TRADEMARK OFFICE

APPLICANT(S) Mark C. Pace et al.

PATENT NO.: 7.765.121

ISSUE DATE: July 27, 2010

SERIAL NO.: 09/782,677

FILING DATE: February 12, 2001

TITLE: Automated Service Scheduling System Based on Customer Value

ATTY. DKT. NO.: 19538-5784

#### CERTIFICATE OF ELECTRONIC (EFS-WEB) TRANSMISSION

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Dated: February 11, 2011 By: /Andrew P. Whitehead/

Andrew P. Whitehead, Reg. No. 62,447

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ATTENTION: CERTIFICATE OF CORRECTION BRANCH

# REQUEST FOR CERTIFICATE OF CORRECTION

SIR:

The following errors, as more fully described below, appear in this patent.

Claim 41, Column 23, line 31, after "one of," delete "a".

Claim 44, Column 23, line 42, after "amusement" delete "part".

Claim 44, Column 23, line 42, after "amusement" insert -- park --.

		No fee is due for the correction, since the errors were made by the Patent and				
Trademark Office; OR,						
	$\boxtimes$	The errors occurred in good faith. Correction thereof does not involve such changes				
in the paten	t as wou	ald constitute new matter or would require re-examination. A Certificate of Correction				

Respectfully submitted,

Dated: February 11, 2011 /Andrew P. Whitehead/

Attached hereto is Form PTO-1050.

is requested. Attached is payment of \$100.00 for this Certificate of Correction.

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## UNITED STATES PATENT AND TRADEMARK OFFICE CERTIFICATE OF CORRECTION

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PATENT NO. : 7,765,121 B2 APPLICATION NO.: 09/782,677

ISSUE DATE July 27, 2010

INVENTOR(S) : Mark C. Pace and Thomas W. Cook

It is certified that an error appears or errors appear in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

Claim 41, Column 23, line 31, after "one of," delete "a".

Claim 44, Column 23, line 42, after "amusement" delete "part".

Claim 44. Column 23. line 42. after "amusement" insert -- park --.

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This collection of information is required by 37 CFR 1.322, 1.323, and 1.324. The information is required to obtain or return a benefit by the public which is to file (and by the USPTO to process) an application. Confidentially is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is either to take 1.0 hour to complete, including gathering, preparing, and submitting the completed application from to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete the form and/or suggested for foredting this burder, should be sent to the friemation Officer. Or the complete of the comment of the properties of the complete of the comment of the complete of the comp